

CONTROL DE SISTEMAS Y SERVICIOS INFORMÁTICOS ANDALUCES S.L.

C/ Torredonjimeno nº 35. Pol. Ind. de Los Olivares
23009 Jaén. España



has been assessed and certified as meeting the requirements of

ISO 20000-1:2005

For the following activities

**“Provision of services e-Services: internet integration in business,
management consulting and business software.
Integral services for hardware, systems and infrastructure.”**

**“Provisión de los servicios de e-Services: integración de internet en la
empresa, gestión y consultoría de software de negocio.
Servicios integrales de hardware, sistemas e infraestructuras.”**

Further clarifications regarding the scope of this certificate and the applicability of
ISO 20000-1:2005 requirements may be obtained by consulting the organization

This certificate is valid from 31 October 2011 until 31 October 2014
and remains valid subject to satisfactory surveillance audits
Re certification audit due before 24 August 2014
Issue 1. Certified with SGS since 31 October 2011

Authorised by

A stylized signature in black ink, appearing to read "Álvaro Rodríguez de Roa".

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